

Access Statement for Wilksworth Farm Caravan Park

Introduction

Wilksworth Farm Caravan Park is a popular and well maintained family park set in the heart of rural Dorset. Our aim is to make your stay a safe, happy and memorable one. The park is on level ground with tarmac roadways, and with access to all buildings via ramps/slopes. Please let us know if we can assist you in any way, either in the planning or enjoyment of your stay.

Pre-Arrival

- Bookings for the park can be made via e-mail, telephone or post, prior to arrival. If it would be helpful, if we are given details at the booking stage, of any requirements, so we can ensure that your needs are met. Our website and brochure offer additional information you may require, together with our Access Statement. All other information can be obtained from our reception staff.

Arrival & Car Parking Facilities

- On arrival, we ask that you pull-in before the security barrier and register in reception, via a ramp, a short distance away, where you will be issued with a barrier pass. Outside of reception hours we have an external yellow phone for use just outside the reception door. There will be a number clearly displayed on the reception door as to which number to press, to contact the person on duty. We take great care to ensure the safety of our guests and, therefore have a 10mph speed limit around the park. All roadways have clearly marked speed bumps. We allow one car to be parked on your pitch and have a gravel car park for any extra vehicles.

Main Entrance, Reception & Ticketing Area

- Access to the reception/shop is via a gentle slope to allow wheelchair access. The reception door swings right back for easy access through into the shop area, part of the counter area is suitable for wheelchair users. Further assistance can be found from any member of staff. Only assistance dogs are allowed in the reception area, all

other dogs must be tied up outside, in the place provided.

Public Areas - Hall, Stairs, Landing, Corridors etc

- All public areas are easily accessed, including the dog exercise area. A public telephone is available for use in the laundry room, wheelchair users, please ask at reception. If any additional help is required, please ask at reception.

Public Areas - Sitting room, lounges, lobbies etc

- As above

Public WCs

- We offer a disabled shower/ wet room accessed by a RADAR key. The room offers a low level hand basin and mirror, toilet with hand rails and shower area (no step) with hand rails, also provided is an electric shaver point and plastic chair, together with an emergency pull cord. We also offer a family bathroom, which includes a walk in shower, bath, toilet, hand basin and baby changing facilities. The main toilet/shower block is accessed by a security code pad. Please ask at reception for any assistance.

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

- The Park has a tearoom, which caters for most requirements and is accessible by steps or a ramp.

Laundry

- Our laundry room is equipped with washing machines, tumble dryers, iron and ironing board. There is also a freezer for customer use. Please ask at reception for assistance.

Shop

- The shop is located within the main entrance and reception area.

Leisure Facilities

- We offer a large level grass play area, a beach volleyball court, football pitch, grass BMX track, full sized tennis court and short tennis court, and an indoor games room offering table tennis, table football and pool table accessed by a ramp.

Outdoor Facilities

- Please see above.

Touring Facilities (Holiday Parks)

- All pitches are on level ground, we offer grass or hard standing with electric hook-up, electric points, water taps and rubbish bins located close by. Full service pitches also include waste water drainage and an individual water tap. There are recycling bins around the park, please ask at reception for assistance.

Additional Information

- Unfortunately there is a limited reception on most mobile networks on the Park and TV reception needs a good aerial.

Address:

Wilksworth Farm Caravan Park
Cranborne Road
Furzehill
Wimborne
Dorset
BH214HW

Telephone: 01202 885467

Email: rayandwendy@wilksworthfarmcaravanpark.co.uk

Website: www.wilksworthfarmcaravanpark.co.uk

Future Plans

- The Park at present has all services and facilities currently in place.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01202885467 or email rayandwendy@wilksworthfarmcaravanpark.co.uk